

## **The Role of Volunteers in CRI**

The contribution of volunteers means CRI is able to provide a range of additional services that are welcomed by our clients. This support has a special quality and reinforces the core values of our service provision. Volunteering also helps individuals, including those who have used CRI services themselves, to make a contribution to their communities and get something back in the process.

### **Benefits**

CRI recognises the added value that volunteers bring to services and therefore provide support, training and opportunities for our voluntary staff members. All volunteers have access to an accredited training programme through the Open College Network (OCN), which enables them to obtain accreditation for their voluntary work and training equivalent to NVQ levels 2 and 3. They also have access to internal staff training and specialist training relating specifically to the respective client groups.

### **What our volunteers say about volunteering for CRI**

*“It makes you feel good about yourself, gives you goals, lots of good training (that’s free), hopefully leading to employment.”*

*“It has boosted my self confidence in working with people and as part of a team”*

95% of volunteers said their personal development in terms of confidence, self-esteem and self-management had increased as a result of the voluntary work they were doing.

Overall 14 volunteers have been recruited into paid posts in CRI within the past year.

### **Volunteering Case Studies**

Insert page

- 75% of the volunteers indicated that their access to new contacts and networks had increased as a result of their voluntary work.
- 100% said they would recommend volunteering to others

### **Volunteering Roles**

Insert page

CRI has a full time volunteer coordinator to oversee the recruitment, training, management, health and safety and development of opportunities for volunteers across the organization.

In Sussex, Bournemouth, Oxford, London and North Yorkshire, CRI projects are working together to provide opportunities for volunteers to move between projects to develop their skills further in different settings.

### **How do I become a volunteer**

Insert Application Form and  
Guidance notes for volunteer applicants